



Parramatta Lanes 2026

Visual Story

Table of Contents

What Is a Visual Story?	3	Eat Street Car Park Lift	26
About Parramatta Lanes 2026	4	Toilets	27
Entry and Tickets	6	Water Fountains and Bottle Refill Stations	28
Access Services at Performances	7	Sensory Space	29
Sensory Conditions	8	Seating and Tables	30
What to Bring	11	Accessible Viewing Platform	31
Communication Board	14	Assistance Animals	32
Hidden Disabilities Sunflower Lanyard	16	Food and Drinks	33
BindiMaps	17	Bars	34
Getting to Parramatta Lanes	18	If I Need Help	35
North Precinct	21	If There Is an Emergency	36
South Precinct	22	When I Leave	37
When I Arrive	24	Contact and Feedback	38
Getting Around Parramatta Lanes	25	Thank you	39

What is a Visual Story?

A Visual Story uses photographs and text to explain what I can expect at Parramatta Lanes.

It covers travel, access services, sensory conditions and where to get help.

It can help me plan my visit and feel prepared.

More information is on the [Parramatta Lanes accessibility webpage](#).

This Visual Story was created in consultation with [Accessible Arts](#).

About Parramatta Lanes 2026



Two girls standing back-to-back at a Parramatta Lanes event, and a crowd blurred in the background.

Parramatta Lanes is a free outdoor evening festival held across streets, laneways and public spaces in the Parramatta CBD.

About Parramatta Lanes 2026

The festival includes food and drinks, live music, performances, artworks, pop-up bars and seating areas.

It will be held on:

Wednesday 21 October

5:00 pm – 10:00 pm

Thursday 22 October

5:00 pm – 10:00 pm

Friday 23 October

5:00 pm – 10:30 pm

Saturday 24 October

5:00 pm – 10:30 pm

Entry and Tickets



Three people chatting and standing together at a colourful outdoor night event.

Parramatta Lanes is free. I do not need a ticket.

Some activities require free registration.
I can learn more and register for these activities
on the festival's [main page](#).

Places may be limited.

Access Services at Performances



A person demonstrating hand movements while using sign language.

Selected performances will provide the following access services:

- Auslan interpretation at the Ngurra Gunya Stage
- QR codes for artwork audio and visual content

I can find the available services on the [Accessibility webpage](#).

Sensory Conditions

Sensory conditions may change between locations and throughout the evening.



Crowds gathering at food stalls during at night.

Sensory Conditions

I may experience:

- Crowds and queues
- Music, singing, applause, announcements and other sounds
- Vibrations from music and performances
- Bright or low lighting, including flashing or strobe lighting
 - Artworks and installations with bright colours, movement, video, lighting or interactive elements
 - Haze or smoke
 - Strong food smells
- Cleaning-product or deodoriser smells in some toilets.

Sensory Conditions



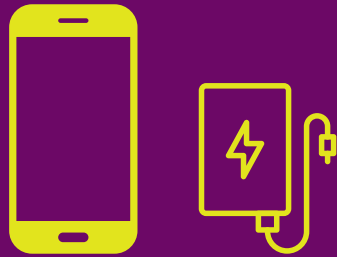
People viewing illuminated digital artworks.

I can choose whether to interact with an artwork
or view it from a distance.

If I need a break, I can visit the Sensory Space or move to
a quieter area. I can also use earplugs or noise-cancelling
headphones, or wear a face mask.

What to Bring

Everyday Items



A phone and
portable charger



A credit or debit card,
or cash



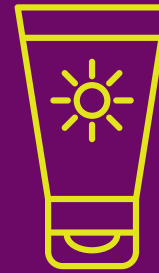
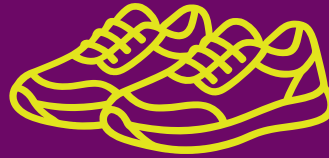
Photo identification if I want
to buy alcohol or attend a
ticked performance



A reusable
water bottle

What to Bring

Weather Protection



Clothing and footwear
suitable for outdoors

Sun or
rain protection

What to Bring

Access and Comfort items



Headphones
or earplugs



A face mask



Communication
or sensory tools



Medication and other
personal access items

What to Bring

Communication Board

A communication board uses pictures and words to support communication.

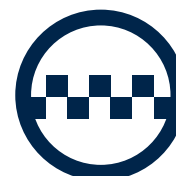
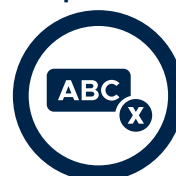
I can use it to ask questions, find facilities and tell event staff what I need.

I can download it from the [website](#), save it to my phone or print it.

Printed copies will be available at Information and First Aid Booths. Staff, volunteers and security will also have access to a copy.

Communication Board

Use this Communication Board to help express what you would like or need

Yes 	No 	Toilet 	Accessible toilet 	Lost Child / Family 
Where is 	Drinking fountain 	Food and drink 	Quiet space 	Rest area 
Accessible parking 	First aid 	Security 	Ambulance 	Police 
Public transport 	Question 	Write it down 	I don't speak English 	Deaf/ Hard of hearing 

What to Bring

Hidden Disabilities Sunflower Program



Green sunflower-patterned lanyard displayed with Hidden Disabilities branding.

The Hidden Disabilities Sunflower helps others recognise that I have a non-visible disability and may need support.

Using a Sunflower item is optional. I can bring my own, but I can still ask for help without one.

Parramatta Lanes supports the Hidden Disabilities Sunflower Program. I can learn more on the Hidden Disabilities Sunflower [website](#).

Bindi Maps

BindiMaps is a navigation app that can help me find my way around the event.

Information about how to use BindiMaps is available [here](#).

Getting to Parramatta Lanes

Parramatta Lanes has two event areas:

- The North Precinct is closer to Smith Street, Parramatta Wharf and Prince Alfred Square Light Rail Stop.
- The South Precinct is closer to Parramatta Bus Interchange, Parramatta Train Station, and Parramatta Square Light Rail Stop.



Parramatta Lanes 2026 Map.

Getting to Parramatta Lanes



Not all transport options travel to both precincts. Before I travel, I can choose which precinct I want to visit first.

Roads, parking areas, footpaths and transport stops may be closed, changed or busy.

I may need extra time to travel or find parking.

Bad weather or an emergency may cause the event to change or be cancelled.

Getting to Parramatta Lanes



Before leaving, I can check the:

- [Transport for NSW Trip Planner](#)
- The Parramatta Lanes' [Accessibility webpage](#)

Getting to Parramatta Lanes

North Precinct

I can arrive at the North Precinct by bus, ferry, light rail, car, taxi or rideshare.

Bus

I can get off at Smith St before Phillip St (Stop ID 10117484) and use the step-free route to the event.

Ferry

I can get off at the Parramatta Wharf. The step-free route to the event takes about 10 - 15 minutes.

Light Rail

I can get off at the Prince Alfred Square Light Rail Stop and follow signs.

Accessible drop-off and pick-up
3 Horwood Place

Getting to Parramatta Lanes

South Precinct

I can arrive at the South Precinct by bus, train, light rail, car, taxi or rideshare.

Bus

I can get off at the Parramatta Bus Interchange and exit at Exit 5 - Parramatta Square.

Train

I can get off at Parramatta Train Station.

Light rail

I can get off at Parramatta Square Light Rail Stop.

Getting to Parramatta Lanes

South Precinct

Car

The nearest car park is Parramatta Square, located on the corner of Smith Street and Darcy Street.

The Eat Street Car Park will be closed to vehicles for the event.

Accessible drop-off and pick-up

Smith Street, outside 4 Parramatta Square

When I Arrive



A large crowd gathered at Parramatta Square during Parramatta Lanes.

Parramatta Lanes does not have one main entrance. I can enter from different streets, laneways and public spaces.

Some registered activities and bar areas may have check-in points, security staff, identification checks or bag checks.

I can ask staff or volunteers wearing purple T-shirts with 'Volunteer' on them for directions or help finding an access facility.

Getting Around Parramatta Lanes

I may use streets, footpaths and road crossings to move between activities.

Some routes may be sloped, uneven, narrow or crowded, or have temporary barriers.

Some activities may have queues, limited seating or long periods of standing.

I can take my time, rest or choose another route.

Eat Street Car Park Lift



Lift

A lift is located inside Eat Street Car Park on the Erby Street side of the building.

The lift does not reach the top level of the rooftop. I may use the stairs or the car ramps to access this area.

Toilets



Standard and accessible toilets are located at:

- PHIVE
- Cent Sq
- Auctioneer Lane
 - Erby Place
- Leigh Memorial

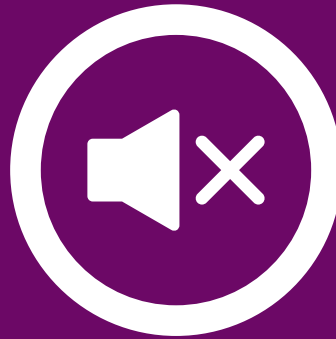
Water Fountains and Bottle Refill Stations



Accessible free water fountains and bottle refill stations will be available at:

- PHIVE
- Parramatta Square
- Cent Sq
- George Street

Sensory Space



I can visit the Sensory Space for a break from crowds, noise, bright lights or activity.

It is a temporary building located in Horwood Place, at the entrance to the Eat Street Car Park.

The space will include chairs, couches, water and sensory tools.

Staff and volunteers will be available if I need assistance.

Seating and Tables

There will be places to sit around the event, but seating is limited and may not always be available.

There will be limited seating available at:

- PHIVE
- Cent Sq
- Eat Street Car Park
- Latin Quarter

Accessible Viewing Platform

The accessible viewing platform is located at the
Ngurra Gunya Stage at Town Hall.

It is available for wheelchair users and their carers.

Space may be limited.

Assistance Animals



A guide dog lying beside a person holding a white cane.

Assistance animals are welcome
throughout Parramatta Lanes.

There are drinking bowls available at PHIVE
and Info Booths on request.

Food and Drinks



Skewers of grilled meat cooking on a barbecue.

Food and drink vendors will be located throughout Parramatta Lanes.

Vendors may be busiest after 7:00 pm. I can order earlier to avoid the busiest queues.

I can ask vendors about ingredients, allergens and dietary options.

I can bring my own food.

Bars



Staff preparing drinks behind a bar.

Adults aged 18 years and over can buy alcohol at designated bars.

I will need to show photo identification to bar staff or security.

After checking my identification, staff or security may place a wristband on my wrist. The wristband shows that I am 18 or over and can buy alcohol.

If I cannot wear a wristband, I can ask for another way to show that my identification has been checked.

If I Need Help

If I have questions or need help, I can ask:

- Volunteers wearing purple t-shirts with '**Volunteer**' on them.
- Event Crew wearing black t-shirts with '**Event Crew**' on them.
- Security staff wearing ACES Security uniforms.
- First Aid staff wearing Medifast uniforms.

I can also visit an Information Booth or First Aid Booth.

If There Is an Emergency

If there is an emergency, I should follow instructions from event staff, security or emergency services.

Emergency information may be provided through announcements, alarms, on video screens, signs or staff instructions.

If information or route is not accessible to me, I can tell a staff member, volunteer or security and they will direct me to an accessible evacuation route and assembly area.

When I Leave

When I am ready to leave, I can use the event map or ask a staff member for directions to my transport or pick-up area.

The busiest time to leave will be:

Wednesday 21 October

9:30 pm – 10:30 pm

Thursday 22 October

9:30 pm – 10:30 pm

Friday 23 October

10:00 pm – 11:00 pm

Saturday 24 October

10:00 pm – 11:00 pm

I can leave earlier to avoid the busiest crowds.

Contact and Feedback



If I have questions about access, I can visit the [Accessibility page](#) on the website, or contact the event team.

Email

events@cityofparramatta.nsw.gov.au

Thank you for reading Parramatta Lanes 2026 Visual Story.